



WIPRO ENTERPRISES PRIVATE LIMITED

REPORT ON CSR IMPACT ASSESSMENT
OF
PROMOTING PREVENTIVE HEALTHCARE PROJECT



INTRODUCTION TO CORPORATE SOCIAL RESPONSIBILITY

Corporate Social Responsibility (CSR) refers to a company's commitment to operating ethically, contributing positively to society and addressing environmental and social issues. It encompasses a wide range of initiatives and practices that go beyond legal requirements and aim to create sustainable and meaningful impact.

Companies meeting specific financial thresholds are required to spend a specified percentage of their average net profits on CSR activities. The Companies Act, 2013 (hereinafter referred to as “Act”) outlines the areas in which such expenditure can be made, such as promoting education, reducing poverty, and supporting gender equality.

The Act places significant emphasis on CSR as a key aspect of responsible corporate behaviour. The Act's provisions aim to encourage companies to adopt sustainable and socially responsible practices, thereby contributing positively to society while creating long-term value for stakeholders.



About CSR Impact Assessment Agency-

V Sreedharan & Associates is a firm of Company Secretaries in practice having its office in Bengaluru. The firm provides professional consultancy services on Corporate Law and Compliance.

The firm provides competent, efficient and expert advice on ensuring and enhancing corporate compliances.



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CHARTER

Wipro Enterprises Private Limited (hereinafter referred to as 'Wipro Enterprises' / 'the Company') Charter on Corporate Social Responsibility:

Wipro Enterprises emphasizes the importance of deep and meaningful engagement with social issues, grounded in a long-term commitment that can bring about real change at the grassroots level. This approach recognizes the mutual benefits it offers to both business interests and societal well-being. Wipro Enterprises operates its social programs based on strong ethical principles, good governance and sound management practices. The company upholds transparency and rigorous reporting as part of its commitment to public scrutiny.

The Company is dedicated to capacity building, community empowerment, including socio-economic growth, environmental protection, the promotion of green and energy-efficient technologies, the development of underprivileged regions and the upliftment of marginalized sections of society.

The company remains committed to conducting business operations in a socially responsible manner. Its vision encompasses sustainable business growth while minimizing environmental impact and maximizing positive social contributions.



The Company's approach to CSR centres around addressing systemic social issues in a meaningful and effective manner. It's CSR policy reflects the principles and strategies that have guided its longstanding commitment to corporate citizenship and social responsibility.

All CSR projects undertaken by Wipro Enterprises align with the CSR policy and comply with the activities listed in Schedule VII of the Companies Act, 2013.

Wipro Enterprises's social responsibility and sustainability efforts are supported by three key pillars:

The Strategic:

We choose domains and issues to engage with that are force multipliers for social change and sustainable development.

The Systemic:

We choose to engage on systemic issues that require deep, meaningful and challenging work. The objective is to affect systemic change at ground level over a period of time.

The Deliberative:

Our emphasis on depth and on long term commitment implies a deliberative approach that precludes spreading ourselves thin. By implication, this also means that we are wary of expanding and growing our social programmes as ends in themselves. We will continue to adhere to this approach going forward.



Provisions of the Companies Act, 2013:

THE COMPANIES ACT, 2013 PROVISIONS VIS-À-VIS CSR IMPACT ASSESSMENT APPLICABILITY.

Ministry of Corporate Affairs ('MCA') vide its notification dated 22nd January 2021 amended the Companies (Corporate Social Responsibility Policy) Rules, 2014 which inter alia includes the provisions relating to CSR Impact Assessment. MCA also vide FAQ dated 25th August 2021 have provided the clarifications on the requirement of Impact Assessment.

Accordingly, every company having average CSR obligation of ten crore rupees or more in pursuance of subsection (5) of section 135 of the Companies Act, 2013 in the three immediately preceding financial years, shall undertake impact assessment, through an independent agency, of their CSR projects having outlays of one crore rupees or more, and which have been completed not less than one year before undertaking the impact study.

Wipro Enterprises has the CSR obligation of ten crore rupees and the following 3 projects which have an outlay of Rs. 1 crore and above which requires impact Assessment:

Sr. No.	Details of the Project	Project Expenditure (Rs. In million) 2021-22
1	Renewable Energy	13.00
2	Promoting Preventive Health Care	15.39
3	Santoor Scholarship	38.98

The Impact assessment report will form part of the CSR Report to be annexed to the Board's Report for the Financial Year 2022-23 and the website link of such report will be available in the Board's Report. We have been appointed by the Company to conduct the impact assessment of the aforementioned projects and to provide our report on the same.

We have conducted the impact assessment of all the above-mentioned projects.



DETAILS OF IMPLEMENTING AGENCY AND OTHER ORGANISATIONS INVOLVED IN THE PROJECT.

Wipro Cares is the Implementing Agency, an **employee-led community** initiative arm of the Wipro Foundation. It is a 'not-for-profit' trust registered in the year 2003 under the Indian Trusts Act 1882. It is an earnest initiative that aims to make compelling and channelized contributions in the areas of Education, Primary Healthcare, Community Ecology and Disaster Response in proximate communities.

The Wipro Cares funding model comprises three tracks: (i) Employee contribution matched by Wipro (ii) Direct budget allocation from Wipro Ltd (iii) 'Donations' from other companies like Wipro Enterprises Private Limited (WEPL) as part of their CSR strategy. The Wipro Cares' governance framework is a great example where employees play a key role both in terms of volunteering and contribution.

Community Health Care, the program to which this report pertains to is one the five programs in which the Wipro Cares supports and implements through various NGOs and Societies engaged in the work of primary health care services especially in rural areas.

Wipro Cares plays a crucial role in partnering with various NGOs to address healthcare needs of the people of India. These NGOs in turn, manage healthcare clinics and organize various camps to deliver healthcare services. The impact assessment of these initiatives reveals the significant contribution made by Wipro Cares and its NGO partners in improving healthcare access, promoting preventive measures and addressing the healthcare challenges faced by communities.



Following are the NGOs through which Wipro Cares carries the CSR activities.

Organisation Name	Location	Domain	Amount Spent in Rupees
Adhar Bahuddeshiya Sanstha	Amalner, Maharashtra	Healthcare	16,32,725
Chaitanya Rural Education and Health Society	Hindupur, Andhra Pradesh	Healthcare	34,58,177
Hand in Hand India	Sriperumbudur, Tamil Nadu	Healthcare	25,55,388
Health Education Agricultural Development Society (HEADS)	Devanahalli, Karnataka	Healthcare	42,82,399
Rural Development Institute-HIHT	Haridwar, Uttarakhand	Healthcare	19,37,953
Savitribai Phule Mahila Ekatma Samaj Mandal-Sanjeevani	Aurangabad, Maharashtra	Healthcare	64,25,083



THIS REPORT OF IMPACT ASSESSMENT OF CSR PERTAINS TO THE COMMUNITY PROJECTS SPECIFICALLY FOR THE PROMOTION OF PREVENTIVE HEALTHCARE DOMAIN FOR THE YEAR 2021-2022.

Wipro Cares is dedicated to providing primary healthcare services in underserved areas. To achieve this, it has collaborated with non-profit making organisations as its partners who operate community health care centres and utilize community health workers to focus on preventive care. Through these initiatives, they have been able to positively impact the lives of over 1,75,000 individuals residing in villages and urban slums.

Their projects have two primary goals. Firstly, they aim to empower the local community by enhancing their ability to manage their healthcare needs, thereby complementing existing government infrastructure. Secondly, they prioritize the training of healthcare workers to address the specific requirements of each community, with a special focus on maternal and child health.

Additionally, they have addressed urgent community needs by constructing toilets in schools located in the vicinity of factories belonging to Wipro Enterprises. This intervention has significantly improved the overall health and well-being of the children in these areas.



NEED FOR THE PROJECT

The status in India on Rural Healthcare Clinics:

Primary Health Centres (PHCs): As of 2020, India had a total of 25,308 PHCs serving rural populations. However, there is a shortage of functional PHCs in several regions, leading to limited access to primary healthcare services.

Doctor-to-Population Ratio: India has a doctor-to-population ratio of around 1:1456 (as of 2021), which falls below the World Health Organization's recommended ratio of 1:1000. This shortage of healthcare professionals affects rural areas disproportionately, resulting in limited access to healthcare services.

Geographical Barriers: Rural communities often lack proper healthcare facilities, making it difficult for residents to access timely medical care.

The status in India on Health Infrastructure Disparities:

Healthcare Facilities: Rural areas in India face disparities in terms of healthcare infrastructure. There is a concentration of healthcare facilities in urban areas, leaving rural communities with limited access to hospitals, clinics, and specialized medical services.

Access to Healthcare: Accessibility remains a significant challenge in rural India, with long distances, poor road connectivity, and transportation issues hindering access to healthcare services. This lack of accessibility further contributes to limited preventive healthcare in rural areas.



The status in India on Disease Burden in Rural Areas:

Communicable Diseases: Rural areas in India often bear a higher burden of communicable diseases such as tuberculosis, malaria, and waterborne diseases. These diseases require preventive measures, early detection, and accessible healthcare services.

Non-communicable Diseases (NCDs): NCDs, including cardiovascular diseases, diabetes and respiratory conditions are on the rise in rural areas. However, access to preventive screenings, early diagnosis, and specialized care for NCDs may be limited in rural clinics.



Modes of Implementation.

Healthcare Clinic Management:



Wipro Enterprises provides the CSR contribution to Wipro Cares. Wipro Cares in collaboration with its NGO partners, actively manages healthcare clinics in underserved areas using the CSR Contribution made by Wipro Enterprises.

These clinics serve as vital healthcare hubs, providing primary healthcare services, preventive care and health education to the local population. The clinics are equipped with qualified healthcare professionals, medical facilities and necessary infrastructure to cater to the primary healthcare needs of the community. They act as a lifeline for individuals who otherwise face barriers to accessing preventive and primary healthcare.



The impact assessment of the healthcare clinics reveals a significant positive change in the health outcome of the communities served. Through regular check-ups, timely diagnosis and appropriate treatment, the clinics have been successful in detecting and managing diseases at an early stage. This has led to a reduction in disease burden and improved overall health and well-being among the beneficiaries. Additionally, the clinics serve as platforms for health awareness campaigns, promoting healthy practices and educating individuals about disease prevention, hygiene and nutrition. Such initiatives have contributed to increased awareness and a positive shift in health behavior within the communities.

Healthcare Camps:



(This Picture was taken by the impact assessment agency (V Sreedharan & Associates) during the assessment with the health care volunteers along with the Wipro cares team and employees of Wipro Enterprises in one of the villages identified for the camp, named Doddattamangala, near Devanahalli)

Wipro Cares in close collaboration with its NGO partners organizes healthcare camps to reach communities that face limited access to healthcare facilities. These camps serve as temporary healthcare setup, providing essential medical services, diagnostics and basic health care consultations. They are designed to address the primary healthcare needs of the community, focusing on preventive care, early detection of diseases and provision of immediate medical attention.

The impact assessment of these healthcare camps demonstrates their effectiveness in reaching a larger population and addressing urgent healthcare requirements. The camps witness a significant turnout of beneficiaries, emphasizing the demand and necessity for such interventions. They have proven instrumental in identifying and managing health issues that may otherwise go unnoticed due to limited access to healthcare facilities. Through these camps, beneficiaries receive comprehensive health check-ups, immunizations, screenings for common diseases. The camps not only address immediate healthcare concerns but also serve as platforms for health education and awareness, empowering individuals to make informed decisions about their health.



Methodology

In order to assess the impact of the CSR community projects on healthcare, field visits were conducted to interact with patients and collect relevant data. Out of the Six identified community projects focused on healthcare, a single project was selected for the purpose of this study. The objective of these field visits was to directly engage with the beneficiaries, understand their experiences and gather first-hand information regarding the effectiveness of the healthcare interventions.

During the field visits, patient interviews were conducted using questionnaires to capture their feedback, satisfaction levels and perceived impact of the healthcare initiatives on their well-being. Open-ended discussions were also facilitated to gain insights into the specific health outcomes experienced by the patients and any challenges encountered during their journey.

In addition to patient interactions, on-site observations were made to assess the overall functioning of the healthcare projects. The infrastructure, availability of medical staff, quality of services, and the utilization of preventive healthcare measures were evaluated. Documentation of relevant statistics, such as patient footfall, types of ailments addressed and medication distribution, was undertaken to gather quantitative data for further analysis.

The data collected during these field visits was then analysed using both qualitative and quantitative methodologies. The findings from these field visits and data analysis have been presented and discussed in the subsequent sections of the impact assessment report, providing valuable insights into the effectiveness and impact of the CSR community projects on healthcare.



Field Work

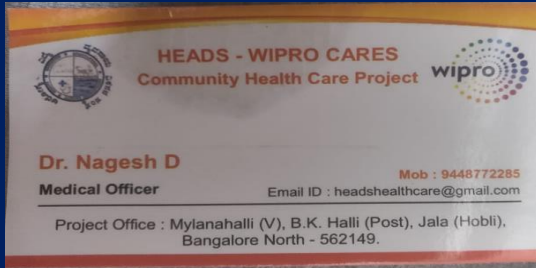
Our voluntary visit to one of the places of project implementation.

Project Name: HEADS Wipro Community Healthcare Project

During our meeting with Ms. Archana and Ms. Parvathi, officials from Wipro Cares, they provided an explanation about the preventive health care project. They emphasized that the primary preventive health care centres established in rural areas are known as clinics. These clinics charge a nominal fee for consultation and in collaboration with the society or NGOs overseeing their operations, organize camps in surrounding villages.

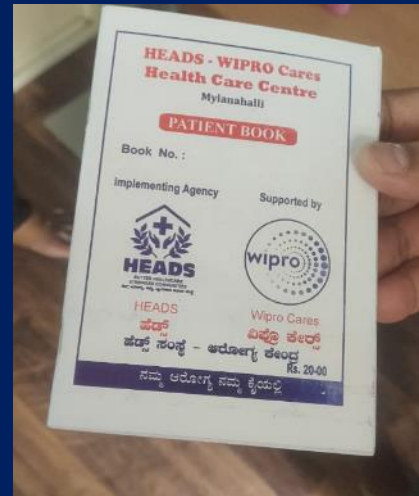
Our voluntary visit took us to one of the clinics called Heads Wipro Cares Health Centres. It is managed by the Health Education Agricultural Development Society (HEADS) and is located near Wipro Infrastructure Engineering in Bengaluru Aerospace SEZ Park, KIADB Industrial Area, Devanahalli, Bengaluru, Karnataka 562110.





At the clinic, we met Dr. Nagesh D, a medical officer who holds MBBS degree. Assisting him in his duties are two nurses and one medical assistant. The clinic's main objective is to conduct preventive health check-ups which includes but not limited to addressing diabetes, viral infections, fever and blood pressure concerns.

Upon a patient's initial visit to the clinic, they are provided with a Patient book for Rs. 10, which serves as a diary and record of visits and details of doctor's consultation, prescription of medicines etc., which helps both the patient and the doctor. On a daily basis, approximately 20-25 patients visit this clinic, increasing to 30-35 on Sundays (the clinic is closed on Saturdays). Medicines are provided by the clinic at a 50% reduced rate from the purchase price. The remaining 50% of the purchase cost is borne by the CSR Contribution made by Wipro Enterprises.



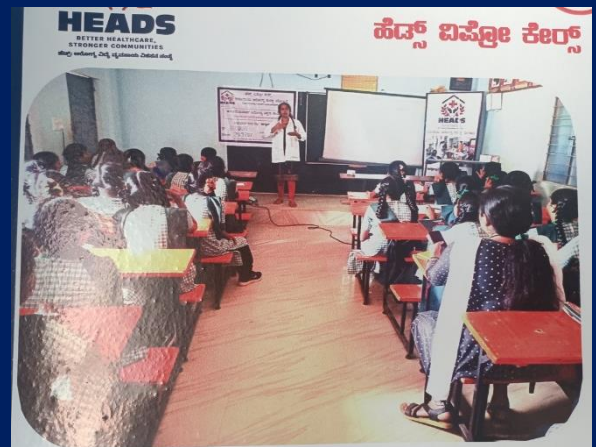


Wipro Cares officials make unannounced voluntary visits to the clinic to monitor and review its operations. Quarterly reports are also submitted by project managers (Manager of HEADS) regarding the clinic's functioning.



Within the vicinity of the clinic, there are 26 villages, each of which has a designated paid health care woman volunteer appointed by the society. These volunteers raise awareness about preventive health care measures and inform villagers about the schedule of camps. They make door-to-door visits, with a particular focus on senior citizens. Clinic officials visit each village at least once a month.

Before getting enrolled, these health care volunteers in all the villages receive a minimum of 15 days of training on preventive health check-up procedures. Additionally, they educate adolescent girls about menstrual practices and hygiene, while also providing information on available government health schemes.





We visited and conducted voluntary interactions with the patients in 4 different villages out of these 26 villages situated in the surroundings of the clinic.

- Doddatattamangala
- Harluru
- Chikkasanne
- Mylanahalli

We interacted with a patient named **Nagaraj (aged 65)** from Doddatattamangala, who has Hypertension Blood pressure) and Diabetes, he attends the camp whenever it is scheduled and he is humbled with the services provided by the camp.

From the same village, **Muniappa, aged 63**, shared his experience with the camp's services. He had suffered a leg injury with a broken knee. Thanks to the camp volunteers, he learned about and availed a government scheme that effectively treated his health problem.



The medicines provided by the clinic are also distributed in the health care camps. Rathamma, a 58-year-old patient suffering from tuberculosis, expressed her sincere gratitude for the camp volunteers as they provided her with medications for six months, which she could not have afforded from a paid pharmacy.

In Harluru village we interacted with Priyanka (aged 26) a pregnant woman who was being given preventive health care consultancy and medicines both by the clinic and the camp volunteers, we also met Shwetha (aged 53) in the same village who was informed by the health care volunteers about the ayushman card and aabha card facilities provided by the Government.



Our Recommendations-

Expand Clinic Coverage:

Based on the positive feedback and requests from patients, it is recommended to consider expanding the coverage of clinics in all the villages where the camps are being scheduled. Conduct a comprehensive assessment of the healthcare needs and population density in each village to determine the feasibility of establishing additional clinics. The residents of all the villages we visited need to travel to the nearest town even for the basic health care treatment. This expansion will ensure better access to healthcare services and cater to the growing demand in underserved areas.

Strengthen Outreach and Awareness:

Enhance outreach efforts to create more awareness about preventive health care measures and the services provided by the clinics. Develop targeted campaigns using various communication channels such as community meetings, local radio, and social media platforms. Collaborate with local leaders, village committees and influential individuals to disseminate information effectively and encourage community participation.

Improve Training and Capacity Building:

Provide regular and specialized training programs to healthcare volunteers, including refresher courses, to enhance their knowledge and skills in conducting preventive health check-ups. Focus on specific areas such as identifying early warning signs, managing chronic diseases and promoting healthy lifestyles. This will ensure the volunteers are equipped with up-to-date information and can effectively educate the community on preventive healthcare practices.



Enhance Medicine Accessibility:

Explore partnerships with pharmaceutical companies or government schemes to further reduce the cost of medicines provided by the clinics. This will make essential medications more accessible and affordable to patients. Additionally, explore options for establishing tie-ups with local pharmacies to ensure a steady supply of medicines and offer discounted rates to clinic patients.

Monitor and Evaluate Effectiveness:

Establish a robust monitoring and evaluation framework to assess the impact and effectiveness of the preventive healthcare mechanisms. Collect quantitative and qualitative data on health outcomes, patient satisfaction and community engagement. This information will provide valuable insights for continuous improvement and evidence-based decision-making.



Report on Impact Assessment

The CSR contributions made by Wipro Enterprises to support healthcare initiatives is having a profound impact on the society at large. The collaboration between Wipro Cares and its NGO partners has resulted in the establishment and management of healthcare clinics in underserved areas, providing primary healthcare services, preventive care and health education. Through these clinics, the communities have gained improved access to healthcare, leading to positive changes in health outcomes and overall well-being.

The impact assessment of the healthcare clinics demonstrates the success of early disease detection and management. With qualified healthcare professionals and necessary infrastructure, the clinics have effectively reduced the preventive and primary disease burden within the communities. Furthermore, health awareness campaigns conducted through the clinics have contributed to increased knowledge and adoption of healthy practices, leading to a positive shift in health behaviours.

In addition to the clinics, Wipro Cares, in collaboration with its NGO partners, organizes healthcare camps to reach communities with limited access to healthcare facilities. These camps have proven instrumental in addressing the urgent healthcare requirements of a larger population. Through comprehensive health check-ups, immunizations and screenings for common diseases, the camps have helped identify and manage health issues that would have otherwise gone unnoticed. The camps also serve as platforms for health education, empowering individuals to make informed decisions about their health.



The impact assessment report conducted through field visits, patient interviews and on-site observations provides valuable insights into the effectiveness and impact of the CSR community projects on healthcare. The data collected and analysed using both qualitative and quantitative methodologies further validate the positive outcomes achieved through these initiatives. The testimonials from beneficiaries highlight the appreciation and gratitude they have towards the clinics and camps for their invaluable services and support.

Overall, the CSR contributions made by Wipro Enterprises towards healthcare initiatives have made a significant difference in the lives of individuals and communities. The partnership between Wipro Cares, its NGO partners and the dedicated healthcare professionals has successfully brought accessible and quality healthcare services to underserved areas in the form of various healthcare centres across majority of factory locations as well as conduct of campus and healthcare education programs to reach to the remotest villages benefitting the society at large. Through preventive care, timely diagnosis, and treatment, these initiatives have contributed to improved health outcomes, disease management and increased awareness of health practices. The impact assessment reaffirms the importance and effectiveness of CSR contributions in creating a positive and lasting impact on society.

For V. Sreedharan & Associates
Company Secretaries

SD/-

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